



Ascentis Level 2 Award in

Managing Difficulty and Crisis with Children and
Young People

Specification

Ofqual Number: 601/8646/X

Ofqual Start Date: 01/04/2016

Ofqual Review Date: 30/04/2020

Ofqual Certification Review Date: 30/04/2021

ABOUT ASCENTIS

Ascentis was originally established in 1975 as OCNW, a co-operative scheme between Universities and Colleges of Further Education. Ascentis was the first 'Open College' in the UK and served the needs of its members for over 34 years. Throughout this period, OCNW grew yet maintained its independence in order that it could continue to respond to the requirements of its customers and provide a consistently high standard of service to all centres across the country and in recent years to its increasing cohorts of overseas learners.

In 2009 OCNW became Ascentis - a company limited by guarantee and a registered educational charity.

Ascentis is distinctive and unusual in that it is both:

- **An Awarding Organisation** regulated by the Office of Qualifications and Examinations Regulation (Ofqual)

and

- **an Access Validating Agency (AVA)** for 'Access to HE Programmes' licensed by the Quality Assurance Agency for Higher Education (QAA).

Ascentis is therefore able to offer a comprehensive ladder of opportunities to centres and their students, including Foundation Learning, vocational programmes and progressing to QAA recognised Access to HE qualifications. The flexible and adult-friendly ethos of Ascentis has resulted in centres throughout the UK choosing to run its qualifications.

ASCENTIS CONTACT DETAILS

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ASCENTIS LEVEL 2 AWARD IN MANAGING DIFFICULTY AND CRISIS WITH CHILDREN AND YOUNG PEOPLE

Introduction

The Ascentis Award in Managing Difficulty and Crisis with Children and Young People at Level 2 has been developed to provide an overview of the skills needed to offer a place of safety for a child in care at short notice.

Aims

The aims of the qualification are to enable learners:

- 1 to understand the need for emergency placements for a child in care
- 2 to work with the courts as a non-legal professional
- 3 to recognise and manage signs of acute psychological distress and anxiety
- 4 to know how to manage allegations against placements

Target Group

This qualification has been developed for social workers, appropriate adults, special guardians, foster carers and those professionals likely to come into contact with the legal system in their work with children.

Ofqual Qualification Number: 601/8646/X

Rationale for the Rules of Combination

To achieve the **Ascentis Level 2 Award in Managing Difficulty and Crisis with Children and Young People** learners must achieve the 6 credit unit.

Rules of Combination

Ascentis Level 2 Award in Managing Difficulty and Crisis with Children and Young People				
The learner must achieve 6 credits from Mandatory Group A				
Title	Level	Credit Value	GLH	Unit ref
Skills for Emergency Placements	L2	6	16	J/508/1537

Unit certification is available for all units.

Recommended Guided Learning Hours

The recommended guided learning hours for this qualification is 16 hours

Total Qualification Time

The total qualification time for this qualification is 60 hours

Time Limit for the Process of Credit Accumulation and Exemptions

Credit accumulation is usually within the life span of the qualification. Exemptions may have been achieved previous to the qualification start date; each case will be considered separately.

Recommended Prior Knowledge, Attainment and/or Experience

There is no prior knowledge required for this qualification.

Age Range of Qualification

This qualification is suitable for learners aged 19+.

Opportunities for Progression

Learners may be able to progress onto other qualifications at levels 2 and above in the Health and Social Care sector.

Foundation Learning

This qualification does not form part of a foundation learning programme.

Mapping/Relationship to National Occupational Standards

This qualification is not mapped to National Occupational Standards.

Resources to support the Delivery of the Qualification

No resources have been produced to support the delivery of this qualification.

Centre Recognition

This qualification can only be offered by centres recognised by Ascentis and approved to run this qualification. Details of the centre recognition and qualification approval process are available from the Ascentis Office (tel. 01524 845046) or from the website at www.ascentis.co.uk.

Qualification Approval

If your centre is already a recognised centre, you will need to complete and submit a qualification approval form to deliver this qualification. Details of the qualification approval process are available from the Ascentis Office (tel. 01524 845046) or from the website at www.ascentis.co.uk.

Registration

All learners must normally be registered with Ascentis within seven weeks of commencement of a course via the Ascentis electronic registration portal.

Status in England, Wales and Northern Ireland

This qualification is available in England, Wales and Northern Ireland. It is only offered in English. If a centre based overseas (including Scotland) would like to offer this qualification, they should make an enquiry to Ascentis.

Reasonable Adjustments and Special Considerations

In the development of this qualification Ascentis has made every attempt to ensure that there are no unnecessary barriers to achievement. For learners with particular requirements reasonable adjustments may be made in order that they can have fair assessment and demonstrate attainment. There are also arrangements for special consideration for any learner suffering illness, injury or indisposition. Full details of the reasonable adjustments and special considerations are available from the Resources/Key Documents area of the Ascentis website www.ascentis.co.uk or through contacting the Ascentis office.

Enquiries and Appeals Procedure

Ascentis has an appeals procedure in accordance with the regulatory arrangements in the *Ofqual General Conditions of Recognition*¹. Full details of this procedure, including how to make an application, are available from the Resources/Key Documents area of the Ascentis website www.ascentis.co.uk or through contacting the Ascentis office.

ASSESSMENT AND VERIFICATION ARRANGEMENTS

Assessment

All units are internally assessed through the learner building up a portfolio of evidence that covers the relevant assessment criteria, internally assessed and verified by the centre and then externally verified by Ascentis.

On completion of the learners' evidence for either the individual units or the award, the assessor is required to complete the Summary Record of Achievement for each learner. The Summary Record of Achievement asks assessors and the internal verifier to confirm that the rules of combination have been followed. This is particularly important in cases where a learner has taken units at different levels. The Summary Record of Achievement form is provided in Appendix 1.

Centres are required to retain all evidence from all learners for external verification and for 4 weeks afterwards should any appeal be made.

Internal Assessment

Evidence for each unit is through building up a portfolio of evidence to demonstrate that all the assessment criteria within the unit have been achieved. The evidence will be assessed by the assessor at the centre, who may or may not be the tutor teaching the course.

Portfolios of evidence should include a variety of evidence to demonstrate that the assessment criteria for each unit have been met. Examples of evidence that could be included are:

- Observation record
- Questions and discussions
- Photographs
- Video
- Worksheets
- Tape recordings
- Self-assessments
- Workbook activities
- Final multiple choice tests

If the learner fails to meet the assessment criteria on the first attempt at an activity they may redraft the work following feedback given by the tutor. However tutors must not correct the work of the learner, and all feedback given by the tutor must be included within the learner's evidence.

Learners' portfolio work should include a tracking sheet to show where the evidence for each assessment criterion is to be found. Some activities could produce evidence for more than one unit, which is acceptable as long as there is clear reference to this on the tracking sheet. Examples of tracking sheets are found in Appendix 2.

Verification

Internal Verification

Internal verification is the process of ensuring that everyone who assesses a particular unit in a centre is assessing to the same standards i.e. consistently and reliably. Internal verification activities will include: ensuring any stimulus or materials used for the purposes of assessment are fit for purpose; sampling assessments; standardisation of assessment decisions; standardisation of internal verification decisions. Internal Verifiers are also responsible for supporting assessors by providing constructive advice and guidance in relation to the qualification delivered.

Further information is available from the Resources/Key Documents section of the Ascentis website www.ascentis.co.uk

External Verification

Recognised centres will be visited in accordance with a verification model that is considered most appropriate for the provision. More frequent verifications can be requested from the Ascentis Quality Assurance team, for which there is usually an additional charge. External verification will usually focus on the following areas:

- A review of the centres management of the regulated provision
- The levels of resources to support the delivery of the qualification, including both physical resources and staffing
- Ensuring the centre is using appropriate assessment methods and making appropriate assessment decisions according to Ascentis' requirements
- Ensuring the centre has appropriate internal quality assurance arrangements as outlined within the relevant qualification specification
- Checking that the centre is using appropriate administrative arrangements to support the function of delivery and assessment

External Verifiers will usually do this through discussion with the centre management team; assessment and Internal Quality Assurance staff; verifying a sample of learners' evidence; talking to learners, reviewing relevant centre documentation and systems.

Knowledge, Understanding and Skills required of Assessors and Internal Verifiers

Assessors and those delivering these qualifications should be knowledgeable and competent within the areas in which they are making assessment decisions/delivering these qualifications.

Centres are responsible for ensuring that all staff involved in the delivery of the qualification are appropriately qualified. Ascentis will not be held responsible for any issues that relate to centre staffing which could impact on the successful delivery, assessment and internal quality assurance of our qualifications.

Those delivering the qualification should preferably hold or be working towards a recognised teaching qualification. Assessors must be able to make appropriate assessment decisions. Internal Quality Assurers need to have knowledge and experience of the internal quality assurance processes.

Centres are required to ensure that appropriate training and support is in place for staff involved in the delivery, assessment and internal verification of Ascentis qualifications.

Ascentis offers free support for centres. Further information on the support that is available can be found on Quartz Web or the Ascentis website.

UNIT SPECIFICATIONS

Unit Title: Skills for Emergency Placements
Unit Reference Number: J/508/1537

Credit Value of Unit: 6

GLH of Unit: 16

Level of Unit: 2

Introduction

Learning Outcomes	Assessment Criteria
The learner will be able to	The learner can
1. Know why there is a need for emergency placements of a child in care	1.1 Define the term 'emergency placement'
	1.2 Discuss examples of emergency placements
2. Be able to recognise the physical attributes of, and psychological impact upon people experiencing high levels of distress	2.1 Explain the impact of distress on the body
	2.2 Describe the physical attributes of high levels of distress
	2.3 Describe the impact of distress on communication
	2.4 Describe the function of the sympathetic and parasympathetic systems within the body
3. Be able to safely manage situations with people experiencing high levels of distress	3.1 Describe how to position yourself for safety
	3.2 Describe key communication skills
	3.3 Demonstrate de-escalation skills
4. Understand the legal system relating to emergency placements	4.1 Describe processes of criminal & civil court systems in England and Wales relevant to emergency placements
	4.2 Describe the roles of non-legal professionals in the legal system
	4.3 Explain the role of the appropriate adult
5. Know how to manage allegations against placements	5.1 Give examples of the most common causes of allegations against carers
	5.2 Describe prevention measures which can be used to reduce the likelihood of an allegation
	5.3 Describe what action to take when allegations are made against carers

Assessment Method

Please note this unit is assessed by a portfolio of evidence

APPENDIX 1

Summary Record of Achievement

Level 2 Award in Managing Difficulty and Crisis with Children and Young People

Unit Title	Level	Credit Value	Date completed	Assessor Signature	Internal Verifier Signature (if sampled)
Skills for Emergency Placements	2	6			

Learner Name _____

Minimum Credit Value of Qualification 6

I confirm that the minimum number of credits at the appropriate level have been achieved in order for a claim for certification to be made. I can confirm that the credit has been achieved from the correct combination of mandatory and optional units as specified within the Rules of Combination.

Assessor Signature _____

Internal Verifier Signature (if sampled) _____

Tracking Sheet

J/508/1537 Skills for Emergency Placements

Criteria	Assessment Method	Evidence Details	Portfolio Reference	Completion Date
1.1 Define the term 'emergency placement'				
1.2 Discuss examples of emergency placements				
2.1 Explain the impact of distress on the body				
2.2 Describe the physical attributes of high levels of distress				
2.3 Describe the impact of distress on communication				
2.4 Describe the function of the sympathetic and parasympathetic systems within the body				
3.1 Describe how to position yourself for safety				
3.2 Describe key communication skills				
3.3 Demonstrate de-escalation skills				
4.1 Describe processes of criminal & civil court systems in England and Wales relevant to emergency placements				
4.2 Describe the roles of non-legal professionals in the legal system				
4.3 Explain the role of the appropriate adult				
5.1 Give examples of the most common causes of allegations against carers				
5.2 Describe prevention measures which can be used to reduce the likelihood of an allegation				
5.3 Describe what action to take when allegations are made against carers				

The above evidence has been assessed against the standards and has been judged for validity, authenticity, currency, reliability and sufficiency.

Learner Signature _____ Date _____

Assessor Signature _____ Date _____

Internal Verifier (if sampled) _____ Date _____