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### **Parnassus User Guide**

This guide provides instructions on how to use Parnassus and relates to the process's centres require.

Access to Parnassus is provided to centres on completion of an approved centre recognition status.

# **Getting started**

To log in to Parnassus, navigate to <a href="https://parnassus.ascentis.co.uk/">https://parnassus.ascentis.co.uk/</a>

Enter your Username (this is not your email address) and Password into the relevant boxes and click 'Log in'.

Username	
Password	
Remember Username	
Forgot Password?	Log in

Select the 'Remember Username' tick box and Parnassus will store your Username for the next time you log in.

It is recommended that this tick box is only selected if you are the sole user of your desktop/laptop/mobile device. If you are using a shared device, please do not select this option.

If you have forgotten your password, select 'Forgot Password?'. Enter your Username and click 'Submit'.

A password reset link will be emailed to you to allow you to set a new password.



# **Adding Users**

Only users with the 'Admin/Centre' role will have the ability to create user accounts on Parnassus.

If you require a new user account creating, please contact one of your centre's 'Admin/Centre' users.

If you require amendments to a user's account or currently have no members of staff who have 'Admin/Centre' users, please contact Ascentis and we will be able to assist.

Within Parnassus you can create five different types of user roles which will allow for customised read/write access to various parts of the platform.

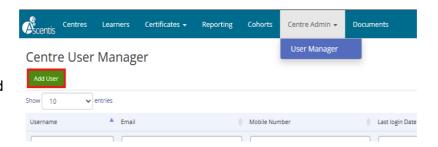
Below is a matrix which will show the permissions allocated to each available role.

The top row shows the name the overall role is known as, and the second row shows the roles which must be allocated to the user to activate the relevant role.

Name [Parnassus]	Centre	Exams Officer	IQA	Tutor	External Read Only
Actual roles to give	Centres,	Centres,Exams	,		
user in Parnassus	CentreUserManager	Officer	Centres,IQA	Centres,Tutor	Centres,External Read Only
QWEquivalent	SuperUser	Exams	IV	Tutor	Rhombus - RO - Tutor Profile
ViewCentre	1	1	1	1	1
View Sites	1	1	1	1	1
View Learners	1	1	1	1	1
Register New Learner	1	1	0	1	0
ViewCertificates [via Learner]	1	1	0	1	1
eCertificates screen	1	1	0	0	0
ViewReporting	1	1	1	1	1
View Contacts *2	1	1	1	1	1
Edit Contacts *2	1	0	0	0	0
Create Contact *2	1	0	0	0	0
ViewUserManager	1	0	0	0	0
EditUserManager	1	0	0	0	0
Create UserManager	1	0	0	0	0
ViewCohorts	1	1	1	1	1
Create Cohorts	1	1	1	1	0
ViewDocuments	1	1	1	1	1
Up/DownloadDocuments	1	1	1	1	0
ViewLiveExamPapers	1	1	0	0	0
ViewPracticePapers	1	1	0	1	0
ViewAssignmentBriefs	1	1		1	0

To create a new user, navigate to

- 'Centre Admin'
- 'User Manager'
- Select 'Add User'
- Add a username, email address and temporary password for the user and select 'Create User'.
- Select the role(s) you require for the user and click 'Finish'.





NB: For security reasons, it is highly recommended that the user resets their password via the 'Forgot Password?' link on the login page once their account is created.

You can edit roles later by searching for the user within the 'Centre Admin' page. After finding the user you would like to modify, press the 'Edit User' button. This will then allow you to change the roles.

It is important that a user only ever has two roles. 'Centre' and then their required role.

The Centre role is given by default and identifies that the user is registered to a centre.

If you wish to attach a contact to your user's role, for example a tutor, you can do so. If your new user does not currently appear as a contact, please navigate to the 'Centre' screen and add a new contact to allow them to be selected.

Once this has been confirmed, the user account has been created and will be visible in the list of centre users. The user will now be able to log in to Parnassus.

**To add a Tutor**, select 'Add New Contact', fill in the required information and save.

The Contact will open, under the title 'Associate Role with' - change from 'Centre' to 'Site' in the drop-down menu.

Change the job role to Tutor.

For existing contacts, click on the existing contact and select 'Add Job Role' from the green buttons on the right.

The tutor option is not available until you select 'Site' in the previous box. Select Save

### **Centre Details**

Once logged in, clicking on the 'Centre' heading on the top ribbon will take you to your Centre home where you can find an overview of your Centre.

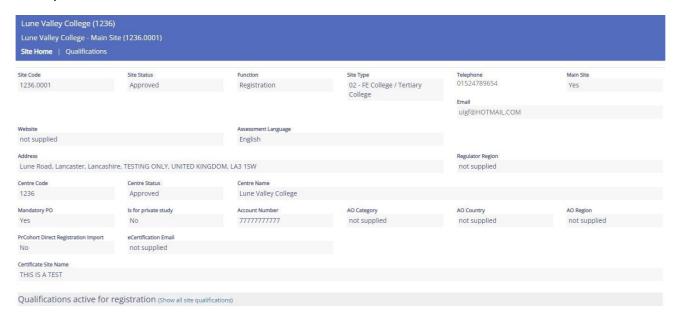
#### Example:





At the bottom of the Centre page, you will be able to view Sites that are associated with your centre, clicking one of these sites will take you to the site home.

#### Example:



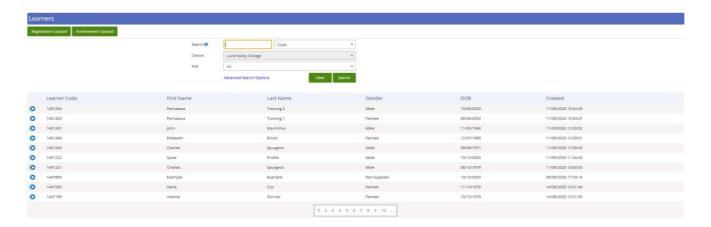
Clicking into a qualification within a site will list information regarding any approval, statuses, approval dates or the Direct Claim Status.

#### Example:



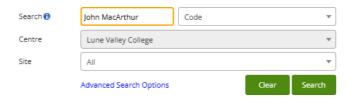
### **Learner Details**

Learner details can be found through the blue ribbon at the top of the page under the heading 'Learners'.

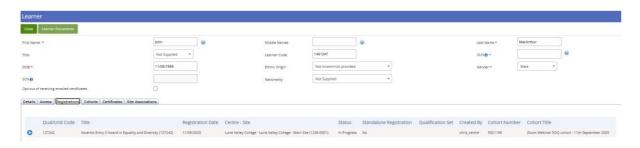




You can search for the learner here via their learner ID or name by adjusting the search field.



Clicking into a learner using the blue arrows next to their name will show details for that learner.



There are also further details for the learner, clicking the fields near the middle of the page will show these. To note you will only see what the learner is registered on and achieved at your centre.



**Details**: Shows information on the learner, e.g. address, email address and other personal information.

**Access**: Shows any access needs the students has.

**Registrations**: Shows any current or previous qualifications the learner has.

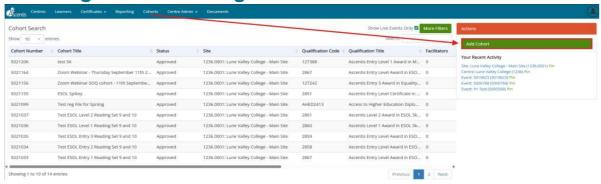
**Cohort**: Shows any current or previous cohorts the learners have.

**Certificates**: Shows any achievements the learner has.

You may see less options on your account depending on your permissions. Please contact your Centre User Manager if these need to be adjusted.

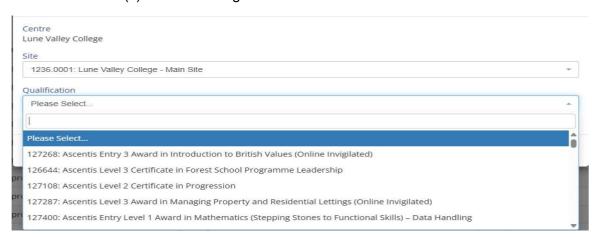


### **Creating Cohorts to register Learners**



To add a new cohort, navigate to the 'Cohorts' main menu option, then click the 'Add Cohort' button.

You will be prompted to select the site where learning is taking place, as well as the qualification which the learner(s) will be working towards.



Once you have completed your site and qualification you will be prompted to enter the following additional information for your cohort:

Information	Requirement
Cohort title	Optional (If not added, Cohort ID will be used
Tutor	Optional
Start Date	Mandatory
End Date	Mandatory
Max Registrations	Optional
No of Resources	Optional
Estimated Attendees	Optional
Purchase Order	Mandatory (Has to be an official centre purchase order from your Finance Department otherwise invoices will be rejected by the centre and could delayed results and certificates)

Once you have added in the relevant information for your cohort, click the 'save' button.



You can search for Live or Closed cohorts by using the search option at the top of the Cohort overview page.



Unchecking the 'Show Live Cohorts Only' will show Live and Closed Cohorts. Leaving the option checked will only show Live Cohorts.

You can search by using the Cohort Number or the title of the Cohort. Note: if you cannot see a cohort, please ensure that if the end date is beyond the current date, that the 'show live cohort only' box in unchecked.

A cohort is created before adding in learner registrations.

# **Registering Learners into Cohorts**

The Ascentis registration file template to use is available via the Ascentis website (<a href="www.ascentis.co.uk">www.ascentis.co.uk</a>), or via the '**Documents**' section of Parnassus (Registration File Template).

Clicking the link below will download this Registration file automatically in your browser

#### **Registration-File-Master.xlsx**

Complete the following mandatory and non-mandatory fields in the file as identified below:

Information	Requirement	
Unique Learner Number (ULN)	Optional	
Learner Code	To be entered <u>for existing learners only</u> (code generated by Parnassus)	
Title – (Mr., Mrs, Miss etc.)	Optional	
First Name	Mandatory	
Middle Name	Optional	
Surname	Mandatory	
DOB	Mandatory	
Gender	Mandatory	
Email	Mandatory (for Online Invigilated Qualifications)	
Ethnicity	Optional (will default to 'Not known/not provided' if not entered)	
LDD (Learning Difficulties &/or	Optional (will default to 'No information	
Disabilities	provided by learner' if not entered)	
Disability Name	Optional (will default to 'Not known/not	
Disability Name	provided' if not entered)	
SPLD (Specific Learning Difficulty)	Optional (will default to 'Not known/not provided' if not	
	entered)	
Post Code	Mandatory (for Access registrations only)	
Unit Code	Optional (required for Access registrations)	



If **Unit Registrations** are to be included on the Registration File, one line per Unit Registration must be added. Data can be copied and pasted down to speed up the entering of data.

NB: If a unit within a Qualification is mandatory (i.e. it must be taken as part of the Qualification structure) you do not have to add this as a unit code. Parnassus will automatically register learners on mandatory units within a Qualification.

To identify the correct unit code(s) to register your learner(s) on, navigate to the 'Units' tab of the cohort. This will give you a list of available units within the qualification you have selected. You can search for specific units using the Search box, increase the number of units you can see at any time by selecting a new number from the 'Show XXX entries' field, or sort the information by any column by clicking the relevant header:



Once you have completed your registration file, save this to a secure location.

#### Adding the Registration File to the Cohort

You will now be able to add registrations to your cohort by clicking the button located in the top right of the cohort screen.





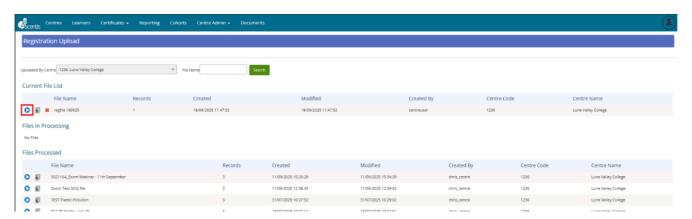
Enter a name for your Registration Import File and choose the file you have created using the 'Choose file' button and select 'Import'. You can also add notes to your registration import if required.



# **Registration Import Checking and Validation**

The imported Registration File will go into the 'Current Files List' section of the Registration Upload screen to be checked by you before validating.

Navigate to Learners > Registration Upload > Current File List



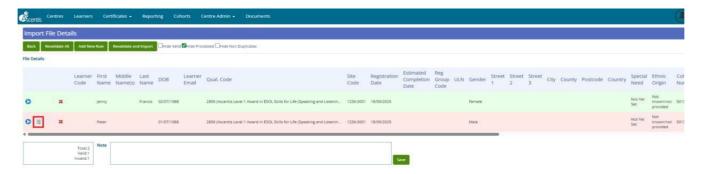
By clicking the icon next to your Import File, you can then review and amend your Learner Registration Data.

The Import File Details screen will show you a summary of your Learner Registration file, including each individual learner to be imported, a duplicate learner check if the learner is a potential duplicate and overall import statistics.

If the learner's information is accepted and in the correct format, the learner(s) will be displayed in **green**.

If there are any issues, such as potential duplicate registrations, the line will be displayed in yellow. The learner import can still be processed; however, it is important that the information is checked before proceeding.

If there are any errors, such as missing mandatory information, or incorrect unit codes, the line will be displayed in **red**. In this instance, the registration line must be cancelled and/or resubmitted before proceeding with the learner registration.



In any circumstance where the Learner Import is **not green**, further information as to the nature of the error can be found by clicking the icon next to the relevant Learner Import.



If any errors are found which prevent the Learner Registration File from being processed, one of two methods must be used to rectify this:

- 1. The data must be removed by clicking the icon next to the relevant line(s) flagged as erroneous.
- 2. The Import file must be cancelled, amended and resubmitted. This can be done by clicking 'back' at the top left-hand corner of the screen and then selecting the icon next to the relevant Registration Import file. Once the Registration Import file disappears, it can be resubmitted using the method described above.

#### **Managing Duplicate Learner Registrations**

On occasion, you may register learners in Parnassus who have previously registered on other qualifications/cohorts. This process can be managed when registering your learners using the 'Potential Duplicate' button next to your learner registrations.

If a learner is identified as being a potential duplicate an icon will appear next to them:

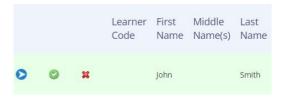


**Note**: If a duplicate registered learner is not resolved using the manage duplicate learner process, then certificates will not be available. In all instances where duplicate learners exist you must manage the situation as per this guide.

Once this button is clicked, Parnassus will give you the option to either merge the learner with an existing one, or create a new learner:

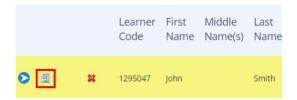


Once a selection is made, Parnassus will revalidate the relevant learner(s), and they will display in green with a tick if valid:





If there are any issues/discrepancies, the learner will show in yellow with an error report button which can be clicked to identify the issue:



NB: If no choice is made the default action will be to create a new learner. Please check for the duplicate learner button before proceeding with your registrations.

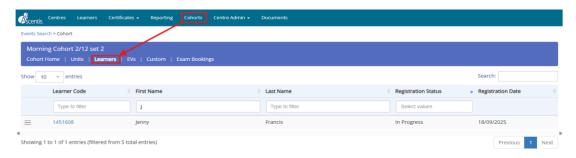
#### **Confirmation and Processing the Registration File**

Once you are satisfied with the Registration File and the data has been validated, select the 'Revalidate and Import' button at the top of the screen to process your Learner Registration file:



This will move your Learner Registration File from 'Current Files List' to 'Files Processed'

You will now be able to see your newly imported Learner(s) within their Cohort (below), or via the 'Learners' screen.





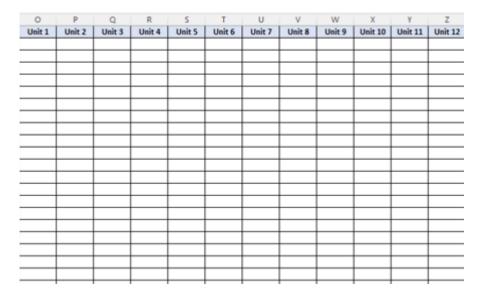
# **Additional Unit Registration**

During learner registration, if you choose not to include unit code(s), you will have the opportunity to register additional units later.

To do this, click on the relevant cohort and select the Registration Upload button.



Below you can see the same registration form as previously mentioned. Use the original registration form that was uploaded to the cohort to update/add the additional units.



It is recommended to reuse the original form as this already contains the information for the learners and ensures the details remain consistent when adding additional units to a learner.

It is important to remove any Unit ID's have already been registered as this would cause an error as it would try to register the learner twice for the same Unit ID.

Including the Learner Code ensures that a duplicate won't be created when uploading additional information for an existing learner.

When adding results/learner achievement on Parnassus via Quick Grade Entry for Ascentis Access to HE qualifications, please ensure that only one unit is selected per upload.

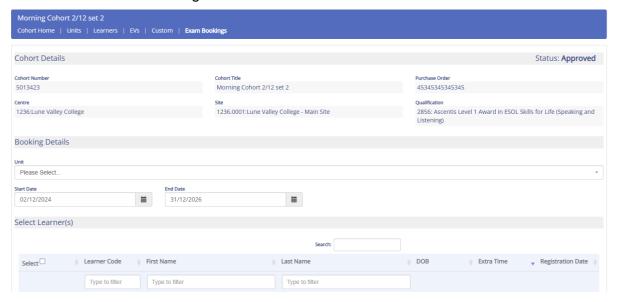
This is to ensure that learners results are moderated accordingly for Quality Assurance purposes.

Please do not include learner achievements for multiple units within one upload.



# **Online Exam Bookings**

Once a registration file has been uploaded and the learners are appearing in the cohort, exams can now be scheduled. Within the Cohort itself, you can see an option for 'Exams Bookings' at the end of the row of headings.



In the middle of the page, you will find the 'Unit' drop down box where you can select a unit.

Once a unit is selected you will see a list of learners who are registered for this cohort and are available for scheduling.

'Start Date' and 'End Date' needs to be entered.

Now the details for the exam have been entered you can select which learners will take this exam.

Once done, select the 'Submit Bookings' option at the top right of the page. A confirmation will appear at the top of the web page confirming if the details are correct.

The Exam Booking will now move to Surpass where the key codes and exam details can be viewed.

Exams are voided in Surpass and no longer require action from within Parnassus itself. Once taken, the results will be sent from Surpass back into Parnassus.

The learners will free up automatically in Parnassus if they did not achieve, were absent or were voided from their exam. They can then be rebooked as seen above.

(Subject to qualification resit restrictions)



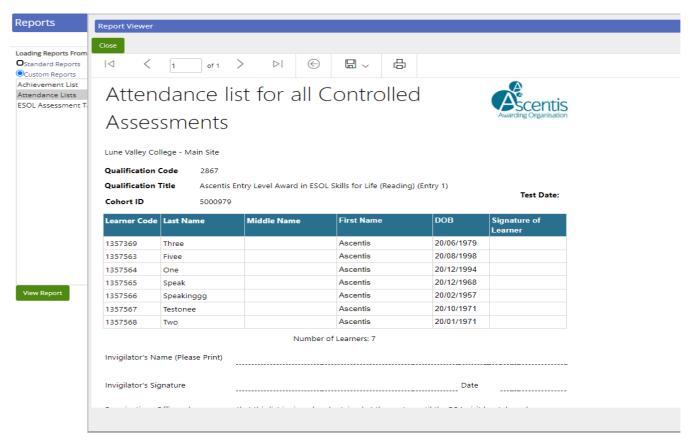
# **Attendance List – Reporting**

Attendance lists are located within the 'Reporting' heading located at the top of the page.

Once you have clicked Reporting, select 'Custom Reports' and then 'Attendance Lists'.



Input the Cohort ID and select the save icon to download a copy which will then make the report editable.



Important – The Attendance List is a required document for the IQA and EV Process.

This report must be printed off and signed by learners and any exam staff involved in the assessment.



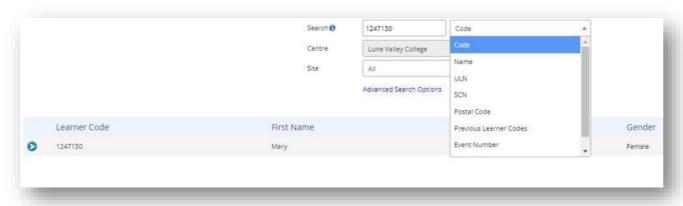
# **Learner Management**

There are two main methods of individually managing your learners in Parnassus:

1. For a summary view of learner information, use the 'Learners' option via the main Parnassus screen:



Via the Learner Screen you will be able to search for your learners using different criteria:



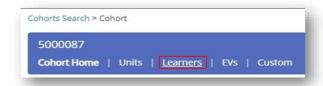
Once you have identified your learner, click the icon to open the learner record. Here you will be able to view key learner information:



NB: You will be unable to edit learner information via this screen. If you require any amendments to learner information, such as name changes or date of birth alterations, please contact Ascentis.

2. To view learner information on a cohort level, select 'Cohorts' via the main Parnassus screen.

Select the cohort you wish to view and navigate to the 'Learners' section of the cohort:



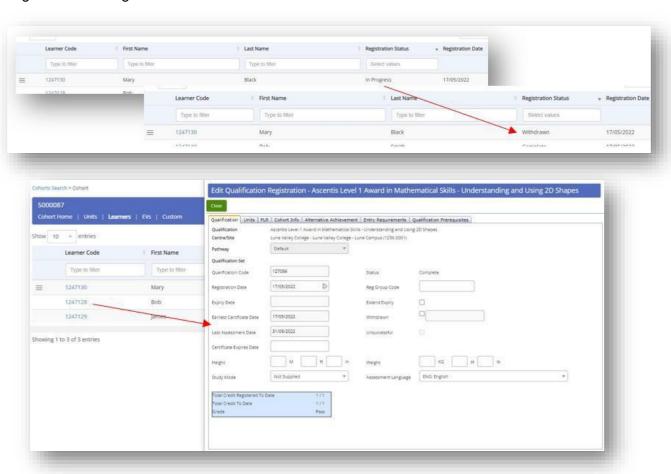


Through this learner screen you can withdraw/un-withdraw learners by clicking the icon next to the relevant learner:



Showing 1 to 1 of 1 entries (filtered from 5 total &

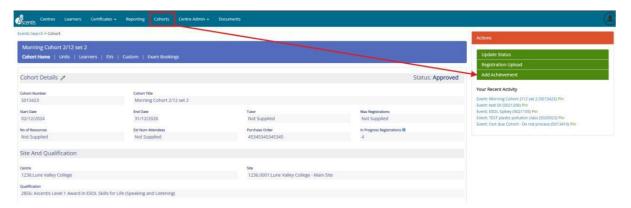
Once the learner has been withdrawn, their Registration Status will change to 'Withdrawn': You can also click on the learners' ID to see more information about their cohort registration, such as registration date, unit registrations and general cohort information





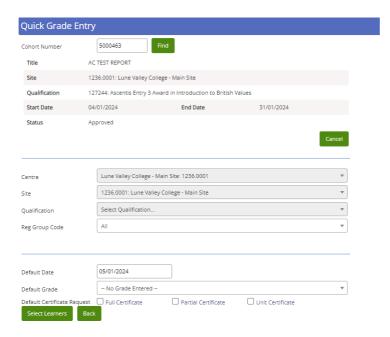
# **Entering Results**

Results are added to Parnassus via 'Quick Grade Entry'. Unlike Learner Registration, there is no Import File for Results Upload.



To add Results to a Learner(s), navigate to the Cohorts Menu option, search for and select your Cohort, and click the green 'Add Achievement' button on the right-hand side of the screen.

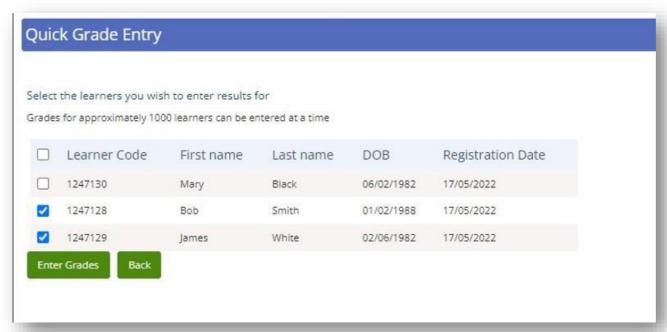
From the drop-down menus, you can choose to add results to one or all Units within a Cohort of Learners. Once you have chosen your Unit(s), enter a Default Date and Grade for your results. If no date is entered, then the default date of the day of entry will be populated.



Click 'Select Learners'

Select the tick box next to the Learner(s) you would like to add a result for and then click 'Enter Grades'



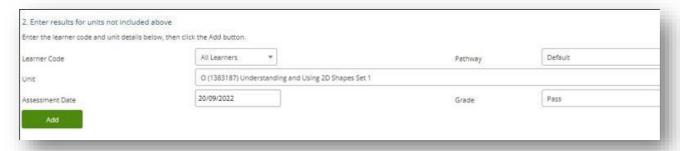


Once you have confirmed the learner(s) you would like to enter the results for you will have the opportunity to add, remove or edit results for the learners registered unit(s) result(s). The default grade and achieved date you selected within the previous window will be auto populated; however, you are able to edit these details if required.

The learners will only populate automatically here if they have units registered, otherwise the units will need to be added manually.



If there are units which do not appear in the section above, you will also be afforded the opportunity to add these results to the learner(s) in the second section of the window.

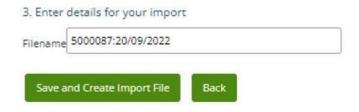




NB: If you are unable to see the correct units for results to be added against, it may be that you are adding results to the incorrect cohort, or the learner(s) is not currently registered on the correct unit combination. Please ensure you have checked both these things before attempting to add additional unit results via this screen.

Once you are happy that all your results appear correctly, name your file and select 'Save and Create Import File':

It is recommended that the name of your results file is kept consistent to allow you to quickly identify



which file is in reference to which results.

Ascentis recommends that the format of \*Cohort Number\*: \*Today's date\* is used as per the example above.

Once you have created your import file, you will be given an opportunity to check the validity of the information you are submitting.

#### **Achievement Upload Checking and Validation**

The Import File Details screen will show you a summary of your Learner Results file, including each individual result to be imported, a duplicate results check if the result is a potential duplicate, and overall import statistics. If the result added is accepted and in the correct format, the result line will be displayed in green.

If there are any potential issues, such as duplicate results, the line will be displayed in **yellow**. The result import can still be processed; however, it is important that the information is checked before proceeding.

If there are any errors, such as missing mandatory information, or incorrect unit results, the line will be displayed in **red**. In this instance, the result line must be cancelled and/or resubmitted before proceeding with the results import.





In any circumstance where the line in the results file is <u>NOT GREEN</u>, further information as to the nature of the error can be found by clicking the icon next to the relevant registration import.

If any errors are found which prevent the Results File from being processed, one of two methods must be used to rectify this:

- 1. The data must be removed by clicking the strict icon next to the relevant line(s) flagged as erroneous.
- 2. The data must be cancelled, amended and resubmitted. This can be done by clicking 'Back' at the top left-hand corner of the screen and selecting the icon next to the relevant Results Import file. Once the Results import file disappears, it can be resubmitted using the method described above.

NB: If you choose to remove a single line(s) from the results file, you must also click the 'Revalidate' button at the top of the screen to allow the system to recheck the data before validating and sending.

If you need to add a new row at this stage, you can complete this action by clicking the add row button next to validate and send. If you then fill out the screen which pops up can enter a new row.



Add Item	
Learner Code	
Learner Identifier Value	
Cohort Number	
Qualification Code	
Qualification Group Cod	de
Pathway Code	
Unit Code	
Unit Mark	
Grade	
Arrestment Date	

Request Full Certificate Request Partial Certificate Request Unit Certificate Include On Award				
Purchase Order Number	2343245			
Alternative Achievement				
Planned Exemption Code				
Equivalency Code				
Exempting Qualification				
Exempting Units				
Element Code				
Ad	d & Close	Add Row	Clear	Close



Once you are happy with the results file and the data has been checked, select the 'Validate and Send' button at the top of the screen to process your Results file.



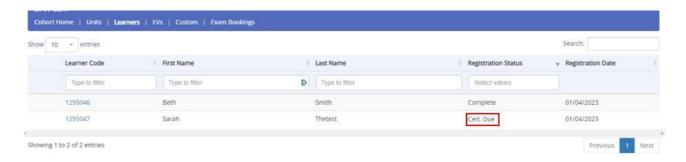
This will move your results file from 'Current File List' to 'Files in Processing'

#### **Result Processing**

At this stage in the results process, your submitted results will be processed in one of two ways:

- 1. Direct Claim Status (DCS) Results
  - If your centre currently has DCS for the results you have submitted, you will receive an email from Ascentis when they have been processed.
  - The results file will move down to the third section of the Results Import screen to 'Files Processed'. The results have been successfully imported and added to the relevant learner(s).
- 2. Non-Direct Claim Status DCS Results
  - The results submission will be verified by your dedicated Ascentis External Quality Assurer (EQA).
  - You can identify results of this nature via the 'Status' column in the main Achievement
    Upload screen. The status will be 'Needs EV Approval' and the file will move down
    into the middle section of the Results Import screen.
  - After your results have been verified, you will receive an automated email advising that the result(s) have been processed, and the results file will move to the 'Files Processed' section of the Achievement Upload screen.

In either instance of result submission (either DCS or non-DCS), once the learner is ready for certification, their Registration Status will update within the cohort to reflect this. They will change from 'In Progress' to 'Cert. Due'

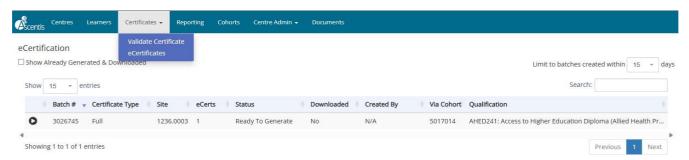




### Certification

Once a learner has completed a qualification within a cohort Ascentis will generate the relevant certificate(s) for you.

If you are expecting paper copies certificates, they will be printed and posted to your designated certificate site.



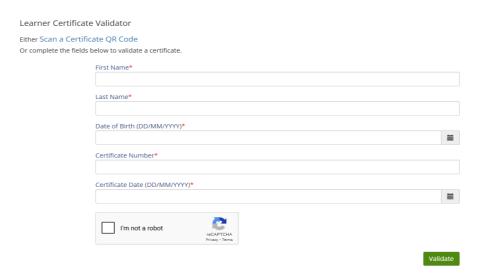
If you wish to download eCertificates for your learners, they will be available once you have received your email notification.

To view and/or download the eCertificates navigate to Certificates > eCertificates.

To generate the eCertificates, click the occurrence icon. A zip folder will be downloaded to your default download location. Once clicked, you will be able to view, save and print the certificates as required.

Once you have downloaded the eCertificate batch, the eCertificates will move to the 'Already Generated & Downloaded' section of the eCertificate screen. To view and download previously generated eCertificates, click the 'Show Already Generated & Downloaded' tick box at the top left-hand side of the screen. You will then be able to view an archive of all eCertificates generated.

#### **Certificate Validator**



To validate a certificate, navigate to the Parnassus login screen. Select the 'Validate a Certificate' button, enter the learner's details and click 'Validate' to check the authenticity of a learner's certificate.



# **Achievement List - Reporting**

Achievement Lists are a type of report that can be used to see which learners have had their results claimed for against a specific Cohort or Qualification.

Navigate to 'Reports' > 'Custom Reports' > Achievement List and/or Achievement List – by Qualification.



The report labelled 'Achievement List' will require a Cohort ID –



The report labelled 'Achievement List – by Qualification' will ask for the qualification you would like the check the achievements for. This is useful as this report will search across all cohorts which have that qualification.

Centre Id	Lune Valley College
Qualification	Ascentis Entry Level Award in ESOL Skills for Life (Speaking and Listening) (Entry 1)

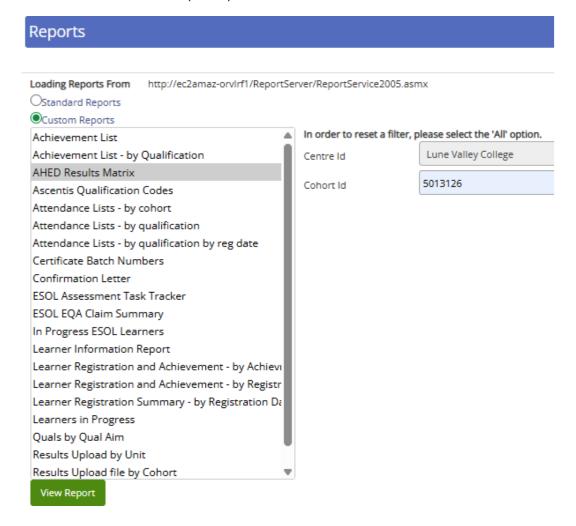


# **Results Matrix Report (AHED)**

This report produces a matrix where Access to HE Centres can view learners' progress and where results submitted by Centres have been processed.

Navigate to 'Reports' > 'Custom Reports' > AHED Results Matrix and input the Cohort ID.

This gives centres a mechanism to help to identify any missing results for individuals in the run-up to the Final Awards Boards (FABs) for Access to HE Centres.





### **Documentation**

Parnassus allows users to view, download and upload documents directly into the platform (dependent on the role of the user logged in).

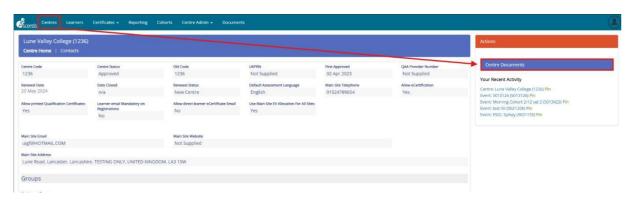
There are two groups of documents in Parnassus, 'Centre Documents' and 'Assessment Documents'.

**Centre documents** are files relating to your centre specifically such as EQA Reports.

Any **Assessment Documentation** is found within the '**Documents**' tab at the top right of the web page within the blue ribbon.

#### **Viewing and Adding Centre Documents**

To add or view <u>centre-specific</u> documents, such as Centre Training documents or Registration documents directly to your centre, navigate to the Centres section of Parnassus and select 'Centre Documents'



Via the Centre Documents screen, you will be able to view, download and upload documents that are specific to your centre.

To view currently available centre documentation, such as Administration documents or Centre Training documents, click the . icon and the selected document will be downloaded.

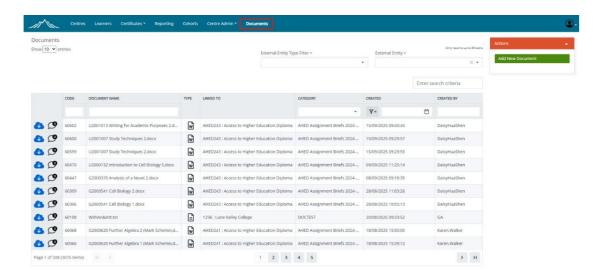
You are also able to leave or review notes attached to the document by selecting the 🤦 icon.

#### **Viewing and Downloading Assessment Documents**

To view and download documents that are not for your Centre only, such as Assessment Papers and resources, select the main 'Documents' menu option.

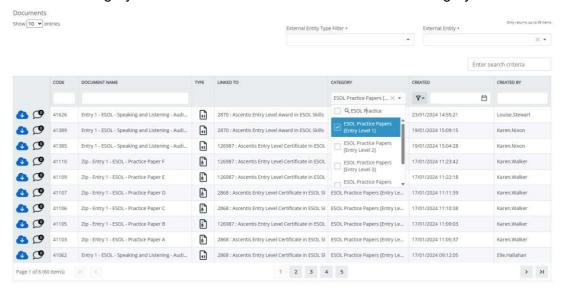
Please be aware that when you first click onto this, the page will take around 10/15 seconds to load. To view specific documents, you will need to have the correct user roles and permissions.





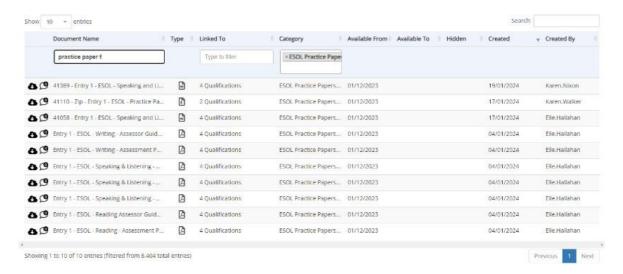
Documents can be searched in a variety of ways. We would recommend following this search format.

Clicking within the 'Category' search box will allow you to select a pre-existing search option. You can choose from the Categories that show for you by clicking the dropdown or by starting to type within the Category filter 'ESOL' and then choose the relevant Category.



Once you have done this, it will filter to only documents available within this Category. Then in the Document Name, if you enter the relevant area you need e.g. within this chosen Category, you could enter Practice Paper F and this will then filter to documents with this title. You could also do this within other Categories via the Set number.





Then if you wanted to filter even further you could search in the top right Search 'Speaking' and it will filter again to just those Speaking and Listening documents.

Columns can be dragged to resize them if all the text cannot be seen. Alternatively, you can hover over the title to see the full information.



When ready, you can download the document by pressing the

NB: The number next to the speech bubble indicates the number of notes attached to a document.

Here is a link to a video demonstration of accessing Assessment Documents

https://youtu.be/HaL3F-N0ZPw



